

### **A4.1.3 Welfare Group**

#### **a) Role**

To coordinate the provision of full range of practical assistance, comfort and, where necessary, counselling to those directly or indirectly affected by the emergency.

#### **b) Terms of Reference**

- Provide welfare to those affected.
- Allocation of welfare tasks to individual agencies.
- Coordination of welfare assistance in order to avoid duplication of effort.
- Collation of data on affected persons.

#### **c) Chair**

Chaired by Executive Director of Adult Care, Northumberland Care Trust with note taker.

#### **d) Membership**

Representatives from:

- Castle Morpeth Borough Council
- Northumberland Care Trust (Adult Social Care)
- Families and Children's Trust
- Northumberland Care Trust (Health)
- British Red Cross
- WRVS
- Churches Together
- Salvation Army
- Samaritans
- Government Office North East

#### **e) Strategy**

- Coordinate the continued provision of practical assistance, comfort and where necessary counselling to those directly or indirectly affected.
- Enable the community easy access to the required assistance

#### **f) Method**

- Use existing databases and information to establish those most at risk.
- Coordinate welfare assistance by the various agencies available including voluntary.

- Establish neighbourhood road shows and/or drop in (assistance) centres with relevant agencies in attendance.
- Provide counselling/psychological support.
- Establish victims database by collating from all relevant sources.

**g) Issues**

Evacuated person both medium and long term, fatalities and casualties, school closures, food shortages, health concerns, insurance, housing, education, benefits, grants, emotional support, liaison with building and other contractors and race and language issues.